



## **Krystin Fakalata**

### **Vice President, Corporate Operations**

Krystin Fakalata is Vice President, Corporate Operations for Macallogic and manages human resources, policies, procedures, corporate communications and branding for the company. Since joining Macallogic in 2016, she has led the successful transition of combining two different company cultures due to an asset purchase; launched new HR technology systems for payroll, time-keeping, onboarding and other HR functions; overhauled procedures to create an agile performance management system; created a more robust employee engagement strategy; updated corporate communications to be simple, straightforward, and approachable; and spear-headed an accessible professional development support program for all employees. She also manages Macallogic's Quality Management System which is ISO 9001:2015 certified. She currently serves as the Young AFCEA Director for the Dayton-Wright Chapter of AFCEA (Armed Forces Communications and Electronics Association). Her core focus is providing all Macallogic employees with access to the programs and support they need to thrive in their jobs.

Krystin most recently worked at the Human Capital Institute (HCI), the association for strategic talent management, where she served as the Senior Director of Education Operations and Client Engagement. She managed all aspects of HCI's certification courses and corporate trainings. She successfully executed the operations of 20 faculty members for public classes and corporate clients including Boeing, Cargill, Kaiser Permanente, Accenture, Halogen Software, Department of Homeland Security, all branches of the US military, and many others. She also worked closely with the sales team to expand HCI's offerings internationally—deploying courses in the UK, middle east, and Asia.

Krystin has a diverse background, typically with a focus on improving operational excellence and training. Before HCI she facilitated business communication workshops for some of the best companies in the world with Duarte Design, the world-leader in presentations in any media. She also worked for one of the largest branding consultancies, Landor Associates, in San Francisco. She comes to every project with an eye on big picture strategy and learning opportunities. This makes sense because she started out her career as an English teacher. In her spare time, she does CrossFit and plays volleyball. She is a proud graduate of The Ohio State University.